

## **Our Quality Policy**

Our main goals as Datacosmos operating in the Corporate Information Technologies sector

- As Datacosmos, with the participation and effort of all our employees, we aim to meet the needs and needs of our stakeholders.

To realize projects and services to meet expectations,

- By keeping our quality standards at the highest values and fulfilling legal requirements,

To be a pioneering and innovative company by providing services in accordance with international and national standards,

- While establishing services within the framework of the legislation, both our personnel and to maximize the satisfaction of our beneficiaries,
- Trainings to increase the quality of the services provided by our employees and to improve their personal skills to ensure that they receive
- In accordance with customer needs and applicable primary and secondary regulatory requirements ensure that it will be covered,
- Risks and opportunities that may affect the delivery and appropriateness of services and customer
- To ensure that satisfaction is increased,
- To ensure that customer satisfaction is increased and maintained, To ensure environmental sustainability and to continue environmentally sensitive and socially responsible work on climate change
- To pay attention to the use of environmentally sensitive and recycled products to be used within the scope of activities

By achieving total quality in the most economical, fastest and shortest way to gain the trust of the segments and to maintain and continuously improve it is one of the most is an important task.

General Manager 28.06.2024